





I can’t fault them. The communication has been excellent...

“Humphrey & Brand have been managing my property for almost six years now. I can’t fault them. The communication has been excellent. I always get prompt replies to my emails. They inform me of any issues my tenant has and they resolve them quickly. They are always very friendly and approachable, from finding a new tenant to replacing a washing machine, I know there will be someone there to help and advise. My special thanks go to Amanda and Paige”

Suzanne Doidge | September 2023



I would recommend them if you are planning to rent or sell a property...

“We have used Humphrey & Brand to rent out our flat for the last 3 years and will continue to use their services. I would recommend them if you are planning to rent or sell a property as they are professional, friendly, helpful and go beyond just being a service provider to rent, buy or sell property.”

Deborah Wall | September 2023



I’m consistently impressed by their professionalism, friendliness, and unwavering support...

“I’ve been a landlord with Humphrey & Brand for almost 6 years now, and I’m consistently impressed by their professionalism, friendliness, and unwavering support. Their guidance has been invaluable throughout my journey.”

Lindsey Mcarthur | September 2023

“We care about letting your property”

Laura Humphrey and Lisa Brand  
Founders and joint CEOs

# Landlords’ guide to services & charges

Humphrey & Brand offer a clear and transparent fee structure which allows clients to spread the cost of letting their property over the duration of the tenancy. The table below shows all Landlord fees shown both inclusive and exclusive of VAT. For more details, please refer to your Terms of Business or ask a member of our team.

Humphrey & Brand is a member of and covered by the ARLA/Propertymark Client Money Protection Scheme and is also a member of a redress scheme provided by The Property Ombudsman: tpos.co.uk

Service	Fee excluding vat	Fee including vat
Non-Managed Service	12.5% of Monthly Rent	15% of Monthly Rent
Fully Managed Service	16% of Monthly Rent	19.2% of Monthly Rent
Tenancy Set Up Fee (Drafting & executing of tenancy documents and tenant/guarantor referencing right to rent checks and anti-money laundering checks)	£400	£480
Deposit Registration Fee (Protecting and insuring tenancy deposit, issuing protection certificate and prescribed information to tenants according to government legalisation.)	£6 Monthly	£7.20 Monthly
Renewal Administration Fee (Negoiating renewal terms, drafting and execution of renewal documents and re-issuing deposit registration certificate.)	£160	£192
Gas Safety Certificate	£85	£102
Portable Application Test	£100	£120
Electrical Installation Condition Report	£275	£330
Energy Performance Certificate	£100	£120
Inventory Cost (Depending on property size and is subject to quotation.)	£75-£250	£90 – £300
Check In/ Out	£100	£120
Smoke Alarm	£25	£30
Co <sub>2</sub> Alarm	£25	£30





Google

4.9 out of 5 stars ★★★★★

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